

ISO 9001:2008

Quality Management System



INTERNATIONAL COMMUNITY & MANAGMENT CERTIFICATION'S (ICMC)

Quality Management System leads to reduced costs and greater operating margins. The goal for all organizations is to seek continuous performance improvement. All requirements for quality management of the product or service are covered in ISO 9001:2008 which includes a quality planning requirement along with policies, objectives and quantifiable targets.

ISO 9001:2008 (QUALITY MANAGEMENT SYSTEM)

Some of ISO's most well-known standards are management system standards. They provide a model to follow when setting up and operating a management system. Like all ISO standards, they are the result of international, expert consensus. Therefore, by implementing a management system standard, organizations can benefit from global management experience and good practice.

These standards can be applied to any organization, large or small, whatever its product or service and regardless of its sector of activity. An effective management system has many benefits including:

- ❖ more efficient resource use
- ❖ improved risk management, and
- ❖ increased customer satisfaction as services and products

Continual improvement

All ISO's management system standards are based on the principle of continual improvement. An organization or company assesses its current situation, fixes objectives and develops policy, implements actions to meet these objectives and then measures the results. With this information the effectiveness of the policy, and the actions taken to achieve it, can be continually reviewed and improved.

The ISO 9001:2008 quality certification is based on the following fundamental quality management principles:

Customer focus

- ❖ Leadership
- ❖ Involvement of people
- ❖ Process approach
- ❖ System approach to management
- ❖ Continual improvement

We provide ISO 9001: 2008 Certification that is given to organizations in all areas of work such as manufacturing, processing, servicing, computing, legal and financial services, accounting, etc. To meet the requirements for the ISO 9001:2008 Certification, our services enhance the ability of the company to consistently provide products that meet applicable regulatory requirements and satisfy customer needs.

What it does

- ✚ Establishes and streamlines processes through complete documentation
- ✚ Improves and establishes training processes
- ✚ Defines roles and responsibilities
- ✚ Greatly increases operational efficiency
- ✚ Increases ability to troubleshoot
- ✚ Develops and builds relationships that help to retain existing customers
- ✚ Provides advantages over competitors that aren't certified ISO 9001:2008
- ✚ Builds opportunities for global commerce with international recognition
- ✚ Improves customer relations
- ✚ Improves relationships with suppliers due to clear, concise production standards
- ✚ Provides a basis for consistent and fact-based decision making
- ✚ Carefully planned improvements, based on documentation and analysis
- ✚ Provides regular audits/reviews of performance

Benefits of ISO 9001:2008 Certification

- ✚ Increases productivity and maximizes quality
- ✚ Increases revenue and improves employee morale and satisfaction
- ✚ Saves time and money
- ✚ Enhances ability to attract new customers that have adopted requirements for certification
- ✚ Improves accountability of management
- ✚ Increases employees' understanding of their roles in success of their work and the company
- ✚ Creates greater motivation and dedication

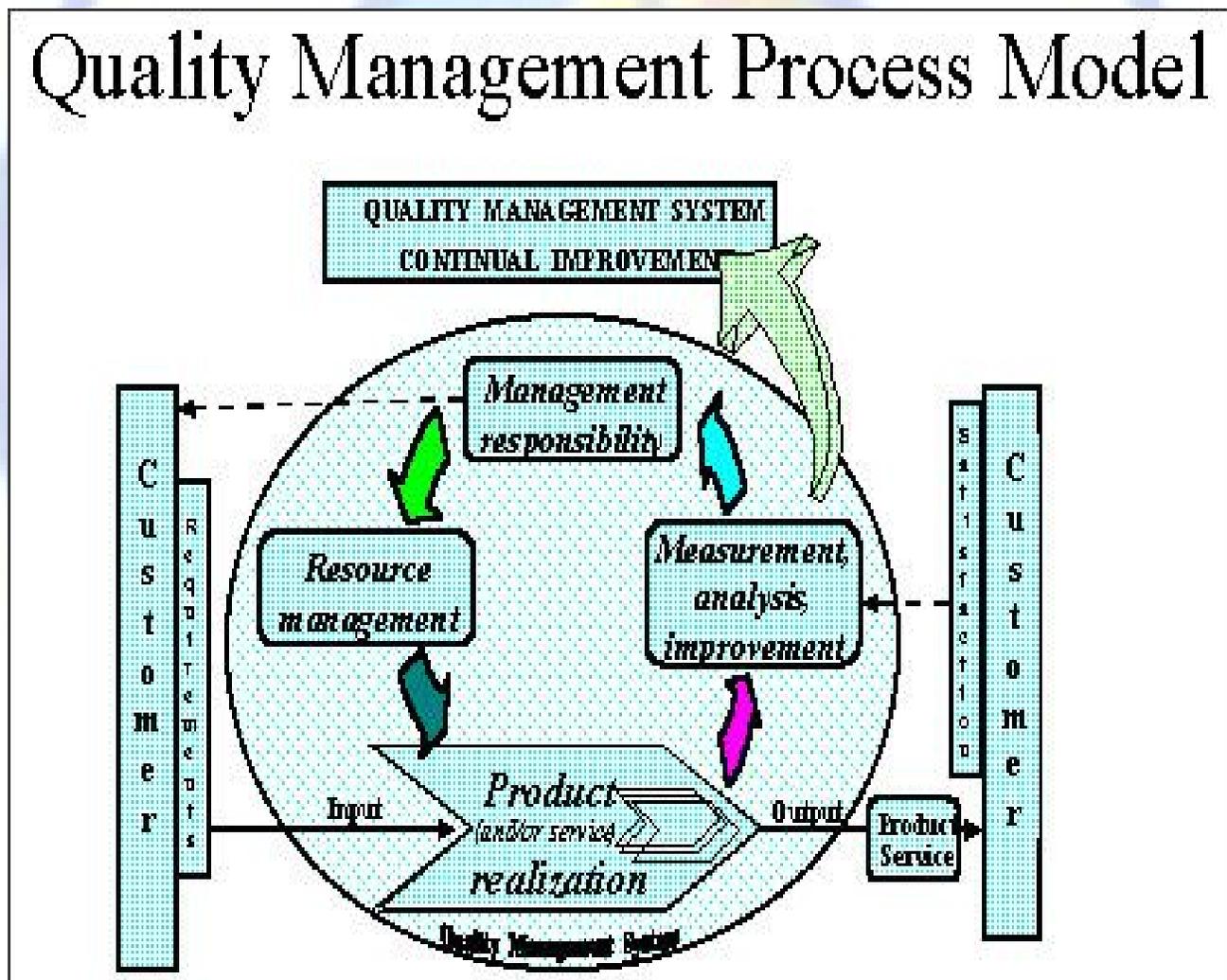


Audits

Audits are a vital part of ISO's management system approach as they enable the company or organization to check how far their achievements meet their objectives. External audits also play a role in showing conformity to the standard.

In order to help the auditing of these standards, particularly for companies implementing more than one management system standard, ISO has released ISO 19011:2011. This standard provides specific guidance on internal and external management system audits.

Process for ISO 9001:2008 Certification



International Community & Management Certification (ICMC)



International Community And Management Certification's
Plot No. 638/262, 1st floor, Taajpur pahadi, Jaitpur Road, Badarpur

New delhi-110044 (India)

Landline- 011- 29892210

Contact.+91 9015167703, 9958995893 ,9278769608,

Email. info@icmcertifications.com / icmc.iso@gmail.com

Web. www.icmcertifications.com / www.facebook.com/icmcertification.com